

This Privacy Policy outlines how JRW Global Transport LLC dba Harmony Limousine, a transportation service provider, collects, uses, maintains, and discloses information collected from users (hereinafter referred to as "Users") of our services. This policy applies to the website, mobile applications, and any other services offered by JRW Global Transport LLC dba Harmony Limousine.

### **Information Collection**

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our website, register on our platform, place an order, subscribe to our newsletter, respond to a survey, fill out a form, or engage with other activities, services, features, or resources we make available. Users may be asked for, as appropriate, name, email address, mailing address, phone number, and payment information. Users may, however, visit our platform anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain platform-related activities.

### **Non-personal Identification Information**

We may collect non-personal identification information about Users whenever they interact with our platform. Non-personal identification information may include the browser name, the type of computer or device, and technical information about Users' means of connection to our platform, such as the operating system and the Internet service providers utilized and other similar information.

### **How We Use Collected Information**

JRW Global Transport LLC dba Harmony Limousine may collect and use Users' personal information for the following purposes:

- To improve customer service: Information you provide helps us respond to your customer service requests and support needs more efficiently.
- To personalize user experience: We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our platform.
- To process transactions: We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- To send periodic emails: We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service

information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

### **How We Protect Your Information**

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, username, password, transaction information, and data stored on our platform.

### **Sharing Your Personal Information**

We do not sell, trade, or rent Users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

### **Changes to This Privacy Policy**

JRW Global Transport LLC dba Harmony Limousine has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

### **Your Acceptance of These Terms**

By using our platform, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our platform. Your continued use of the platform following the posting of changes to this policy will be deemed your acceptance of those changes.

### **Contacting Us**

If you have any questions about this Privacy Policy, the practices of this platform, or your dealings with this platform, please contact us at:

JRW Global Transport LLC dba Harmony Limousine 8305 Tolan Road Pleasant Plains, IL 62677 217-787-3638 info@harmonylimos.com

**This document was last updated on [March 14, 2024].**

JRW Global Transport LLC dba Harmony Limousine reserves the right to amend this privacy policy at any time without notice. Amendments will be effective immediately upon posting on the platform.