

These Terms and Conditions govern the use of transportation services provided by [JRW Global Transport LLC dba Harmony Limousine, hereinafter referred to as "Provider," to you, the customer, hereinafter referred to as "Customer." By using our transportation services, you agree to be bound by these Terms. Please read them carefully before using our services.

1. Transportation Services

1.1 Provider agrees to transport Customer and/or Customer's goods from the designated pickup location to the designated drop-off location.

1.2 Provider reserves the right to refuse transportation services to any individual or entity at its discretion.

1.3 Customer agrees to provide accurate pickup and drop-off location information. Provider will not be responsible for delays or missed appointments due to incorrect information provided by the Customer.

2. Booking and Payment

2.1 Booking of transportation services can be made through the Provider's website, mobile application, or by contacting Provider directly.

2.2 Customer agrees to pay the agreed-upon fare for the transportation services provided by Provider. Payment methods accepted will be specified by Provider.

2.3 Any additional charges incurred during transportation, such as tolls or parking fees, will be the responsibility of the Customer and will be added to the final fare.

3. Cancellations and Refunds

3.1 Customer may cancel a booking up to a specified time before the scheduled pickup time without incurring any cancellation fees. The cancellation policy will be provided by Provider and is subject to change.

3.2 Provider reserves the right to cancel a booking due to unforeseen circumstances, such as vehicle breakdowns or driver unavailability. In such cases, Provider will make reasonable efforts to notify the Customer as soon as possible and provide alternative arrangements.

3.3 Refunds, if applicable, will be processed according to the Provider's refund policy.

4. Responsibilities of the Customer

4.1 Customer agrees to be ready and available at the designated pickup location at the scheduled pickup time. Failure to be present may result in additional charges or cancellation fees.

4.2 Customer is responsible for ensuring that any goods transported comply with all applicable laws and regulations. Provider reserves the right to refuse transportation of any goods that violate these laws or regulations.

4.3 Customer agrees not to engage in any illegal or prohibited activities during transportation, including but not limited to, the consumption of alcohol or drugs.

5. Liability and Indemnification

5.1 Provider will take reasonable care in transporting Customer and/or Customer's goods. However, Provider will not be liable for any loss, damage, or delay arising from circumstances beyond its control, including but not limited to, traffic conditions, road closures, or adverse weather.

5.2 Customer agrees to indemnify and hold harmless Provider and its employees, agents, and affiliates from any claims, damages, or liabilities arising from Customer's use of the transportation services.

6. Modifications to Terms

6.1 Provider reserves the right to modify these Terms at any time without prior notice. The updated Terms will be posted on Provider's website or mobile application.

6.2 Continued use of Provider's transportation services after any modifications to these Terms constitutes acceptance of the modified Terms by the Customer.

7. Governing Law and Dispute Resolution

7.1 These Terms shall be governed by and construed in accordance with the laws of [Jurisdiction].

7.2 Any dispute arising out of or relating to these Terms or the transportation services provided by Provider shall be resolved through arbitration.

By using Provider's transportation services, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions. If you do not agree with any part of these Terms, please do not use our services.